

Platform Management



Database Management

Affordable legal systems support.

New flash: staffing in-house, in-demand Database Administrators (DBAs) is a costly endeavor for businesses, law firms and service providers. These expensive resources are not billable, forcing you to pump big money into a loss category (just to keep the wheels turning) at a time when most companies are working to preserve precious capital. And worst of all, firms can usually only afford a small number of DBAs who offer limited availability and are unable to support business growth, international locations, or after-hours needs. George Jon Database Management is the solution.

GJ's Database Management service offering allows firms to reduce operational expenses while gaining better, deeper, and more affordable coverage for vital document management and legal practice systems (accounting, time entry, contracts, analytics, production, eDiscovery, etc.).

The service entails proactive systems monitoring and maintenance, detailed reporting and collaboration with stakeholders, optimized performance, 24x7 support, development of standards and procedures for in-house staff / project managers, and peace of mind in knowing that you are getting best-in-class, cost-effective database oversight. Best of all, this lasting solution is elastic, able to expand and contract as your needs evolve, delivering solutions both for today and tomorrow. Drive your business, enhance your capabilities, and rely on GJ's experts to help you be more productive and profitable through data-driven insights and operations.

Database Management Scope of Services

George Jon will provide consulting services for the development and/or maintenance of Standard Operating Procedures (SOP) for all client database systems, based upon our best practice recommendations and client requirements. The records will include, but are not limited to:

- Startup and shutdown procedures
- Account creation and deletion procedures
- Permission procedures
- Service startup and shutdown procedures
- Report generation (scheduled and ad-hoc) procedures
- Performance monitoring procedures
- Backup and recovery procedures

Management Services

- Monthly patch management
- Proactive DBA reporting
- Database migration, as required for performance optimization
- 24/7 proactive database monitoring and maintenance, plus end-to-end lifecycle management
- 24/7 reactive support for SQL/database performance issues and resolution



The Benefits of GJ Database Management:

- Our on-demand pool of globally-dispersed SQL DBAs can quickly scale in lockstep with your business requirements, providing elasticity and eliminating the need to hire/train expensive in-house resources.
- Flat-rate, predictable monthly fees are well below the cost of in-house assets (\$250K/year), saving you hundreds of thousands of dollars annually.
- GJ's Database Administrators/Engineers, with 15+ years of industry-specific experience and best practices, have greater knowledge and access to global best practices than in-house IT staff.
- 24/7/365 pool of SQL experts provides perpetual oversight and support (versus traditional 9-to-5 staff).
- Every international case/location can be managed, extending your coverage across 6 continents and every time zone.
- Optimized, standardized and reliable performance from revenue-generating systems (accounting, billing, contracts) creates consistency across your business.
- We support law firms, corporations and service providers. Often, we also support their clients (Fortune 100 banks and corporations, Big 4 consultancies, government agencies), providing end-to-end SQL expertise and efficient database workflow/optimization that delivers enhanced profitability for all parties.